



TRINITY

HORSE FARM LLC

2536 Columbia Rd., Medina, OH 44256

Phone: 330-483-3601

Policy Information Agreement

Payment Policy

All payments are to be paid at the beginning of the equine activity unless otherwise stated in Trinity Horse Farms "Service Agreement."

Cancellation Policy

Missed Appointments is when the participant does not show up at their schedule appointment time. All appointments are pre-scheduled and the time is booked specifically for the participant and no one else. Last minute cancellations or missed appointments will be invoiced at the contracted fee. If there are 3 failed appointments within this contract term, Trinity Horse Farm, reserves the right to cancel services.

Late Cancellations is when a cancellation is made within 24 hours of your appointment time. Late Cancellations will be invoiced at the original contracted fee. If the participant is late for a scheduled appointment the end time will not be extended beyond the agreed appointment scheduled time.

Weather Conditions

If the temperature is 24 degrees or lower the lesson will be cancelled and reschedule. If the schools are closed then lesson will be rescheduled. If there is hazardous weather (i.e. severe thunder, hail, wind, snow storms or tornados in the area), then lessons will be cancelled and rescheduled.

Proper Attire Required for Riding Horses:

- Full Length jeans or pants are preferred
(No shorts, baggy pants or non-proper fitting pants)
- Close toed shoes or boots with a heal
Tennis shoes are NOT permitted when riding the horse
(No tennis shoes, sandals, flip flops, open toed shoes or high heels)
- Full length tee or polo shirt
(No midriff or tube tops)
- Safety helmet required when riding
- No dangling jewelry
- No chewing gum
- Electronic devises are not permitted (i.e. Cell phones, pagers, i pods etc.)

NOTE : If student comes for lesson inappropriately dressed the lesson is automatically Cancelled and the Lesson is billed at the regular fee.

AGREEMENT

I, _____ (name of parent/guardian of minor student/client) have read and understand Trinity Horse Farm LLC Policy Information.

Client/Parent or Guardian Signature

Date

Witness Signature

Date